



**CallPlus**  
get clever

toll free features

FEATURE	DESCRIPTION	SETUP	MONTHLY	MAC FEE
<b>Follow Me</b>	Enables you to change your terminating number from anywhere in New Zealand for free, through an automated prompt service.	FREE	\$5.00	FREE
<b>Call Advance on Busy / No answer</b>	Ensures your calls are always answered by forwarding calls to another pre-defined number if your primary terminating number is busy or not answered.	FREE	FREE	FREE
<b>Call Screening</b>	Block calls from Mobile phones and Payphones	FREE	\$5.00	\$35.00
<b>Originating Number Routing</b>	Customers are routed through to the most appropriate destination. You determine which number your customers will terminate on based on their incoming phone number.	FREE	\$35.00	\$35.00
<b>Time Dependent Routing (Time of day diversion)</b> <b>Basic *</b> (\$5) <b>Complex **</b> (\$5) <b>Customised</b> (\$35)	Calls can be routed to different places any time during the day or night. This ensures that your calls are handled efficiently after hours or on public holidays. You define the time periods and select which days of the week each time routing should apply.	FREE \$35.00 \$70.00	\$5.00 \$5.00 \$35.00	\$35.00 \$35.00 \$70.00
<b>Percentage Call Distribution</b>	Distributes your calls to where you have the resources available to handle them. Calls can be shared between multiple locations as you can allocate a percentage of calls to different terminating numbers.	FREE	\$5.00	\$35.00
<b>Confidential Pin</b>	Restricts access to your Toll Free number by requiring callers to enter a valid PIN before their call is connected.	FREE	\$5.00	FREE
<b>Extension Routing</b>	It has the ability to recognise a valid extension entered by a caller and proceed to that extension.	\$35.00	\$35.00	\$35.00
<b>Geographic Routing (Geographic Call diversion)</b> <b>Basic *</b> (\$5) <b>Complex **</b> (\$5) <b>Customised</b> (\$35)	Enables calls to be answered locally. Calls are routed to specific terminating numbers, based on what regions the calls are made from. Your customers' calls can be directed to the branch or office that is closest to them.	FREE \$35.00 \$70.00	\$5.00 \$5.00 \$35.00	\$35.00 \$35.00 \$70.00
<b>Toll Free Notification (Distinctive Tone)</b>	Plays a quick beep, so that you know your incoming call is Toll Free.	FREE	\$5.00	FREE
<b>Menu Routing / Call Prompting</b>	Customised announcements assist your callers in choosing a destination.	\$35.00	\$5.00	\$35.00
<b>Pre-announcement / Courtesy Response</b>	Provides a pre-recorded message to screen out unwanted callers or to ensure your callers have the necessary information before the call is directed to the terminating number.	\$35.00	\$5.00	\$35.00

\* Basic = Routing for 17 regions, Whangarei, Auckland, Hamilton, Tauranga, Gisborne, Rotorua, New Plymouth, Napier, Wanganui, Palmerston North, Wellington, Nelson, Christchurch, Dunedin, Invercargill, Telecom mobile and Vodafone mobile.

\*\* Complex = Routing for 74 Regions