



Customer Link

Customer Link or Virtual Link number enables businesses to permanently re-direct a business line to another number of their choice, ensuring that if they change locations or numbers customers can still contact them

Customer Link costs \$20.00 plus GST per month, plus call forwarding charges

Important points:

- Calls are automatically redirected and no additional equipment is necessary
- More than one call can be redirected at a time unless the destination number is busy
- Once Customer Link is active outbound calls cannot be made on the original number
- Normal call charges apply to the redirected portion of the call

Customer Link allows redirection to:

- Another phone line / number:
 - Local number
 - National number
 - Mobile number
 - International number
- Voicemail box such as Message Manager
- Pager