

We are pleased to advise that your CallPlus broadband application has been accepted. A letter and email will be sent to you within the next few days with confirmation of your broadband activation date.

Once your broadband has been activated you will need to set up your ADSL broadband router. If your router has not been supplied by CallPlus you will need to configure your existing router with the following details.

User Name: username@dsl.bizstream.co.nz

Password: Nominated by you when the service was requested.

If you have forgotten your password or require assistance please contact the helpdesk on 0800 CALLPLUS (22 55 75).

Thank you for choosing CallPlus as your broadband provider.

Regards

The team at CallPlus

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HOW TO CHANGE THE USER NAME AND PASSWORD IN YOUR ROUTER

The following instructions will enable you to change the user name and password in a **D-Link** and **Dynalink** router. User guides are referenced below if you require additional information.

A list of help desk numbers for all other routers is at the back of this document.

USER GUIDES IF YOU REQUIRE ADDITIONAL INFORMATION:

D-Link router userguides: <http://www.dlink.co.nz/Default.aspx?Sec=2&Sub1=1>

D-Link DSL-504G user guide

ftp://files.dlink.com.au/products/DSL-504G_NZ/REV_D/QuickInstallGuide/v2.00/DSL-504G_QIG_v2.00.pdf

<http://www.dlink.com.au/tech/>

D-Link helpdesk 0800 900 900

Dynalink router userguides: <http://www.dynalink.co.nz/Products/Rta1320/Quickguide.pdf>

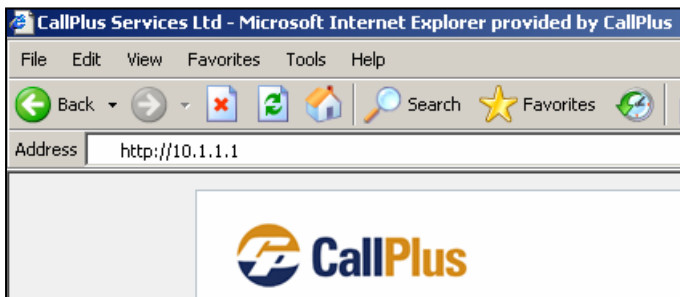
Dynalink Helpdesk 0800 653 962 Mon-Fri 9am-4pm

HOW TO CHANGE THE USER NAME AND PASSWORD IN YOUR D-LINK ROUTER

D-Link helpdesk 0800 900 900



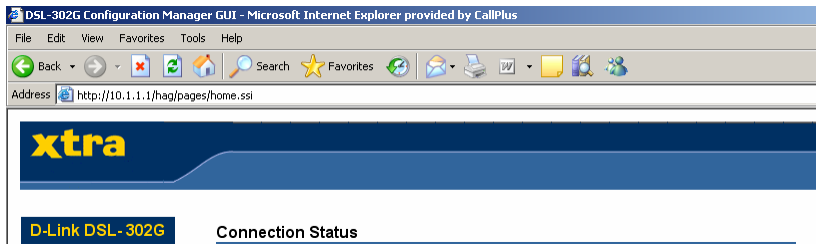
- Step 1.** Open your Internet browser (Internet Explorer).
In the address bar type the following: **http://10.1.1.1** and press **'Enter'**.



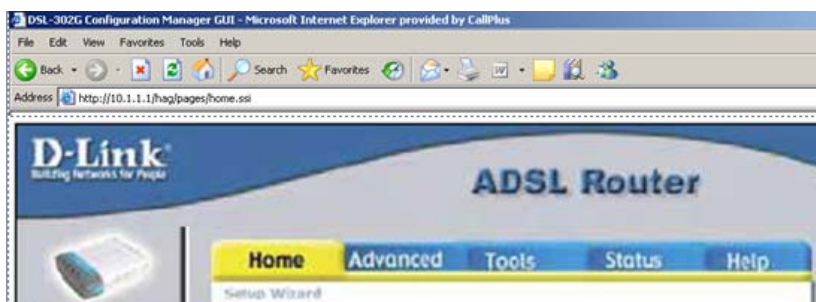
- Step 2.** The D-Link ADSL Router login prompt will appear on your screen.
Enter User Name **'admin'** and Password **'admin'** (default setting) and press **'OK'**.



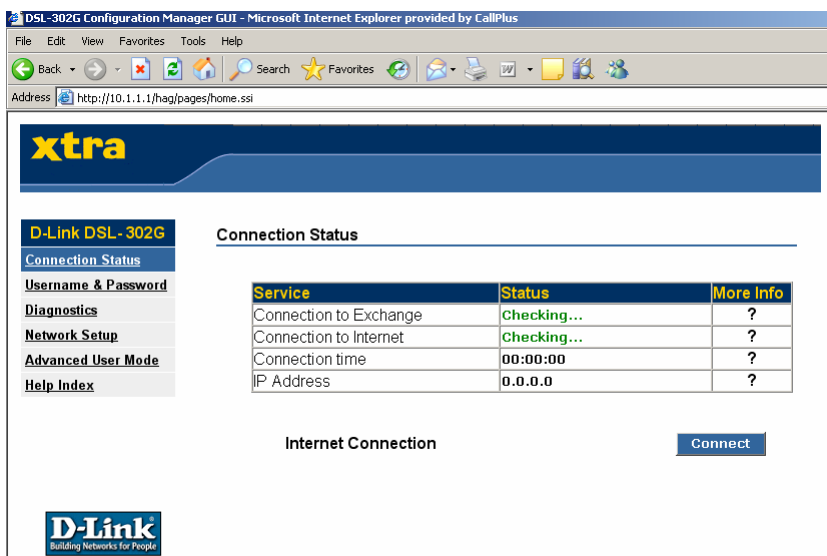
Step 3. If your router has been supplied by Telecom Xtra, then the following menu will appear, please go to **Step 4**.



If this is not a Telecom Supplied D-Link router then the following menu will appear, please go to **Step 6 (WAN SECTION)**.



Step 4. If your router was supplied from Telecom Xtra then a 'Username & Password' menu should appear on the left hand menu, click on **Username & Password**



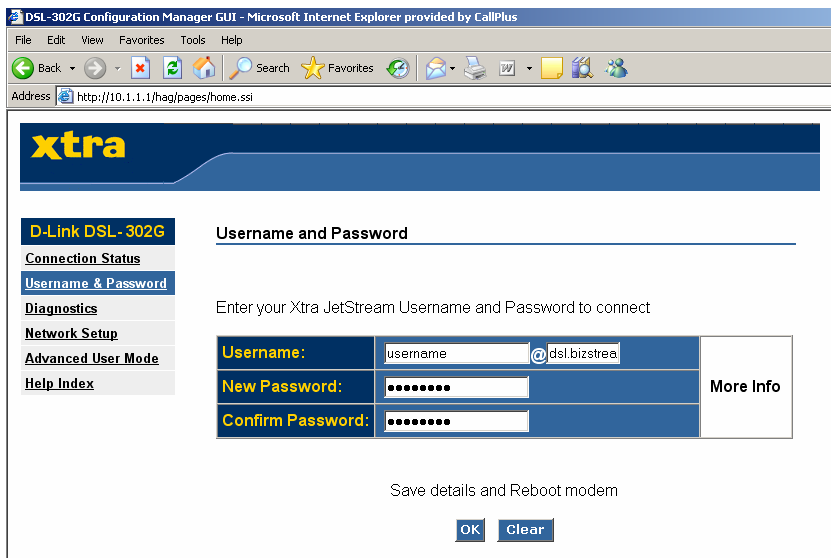
Step 5. Enter your CallPlus broadband username

Username: (username@dsl.bizstream.co.nz)

New Password: (Nominated by you when the service was requested.)

Confirm Password: (Nominated by you when the service was requested.)

If you have forgotten your password please contact the CallPlus helpdesk on 0800 22 55 75.

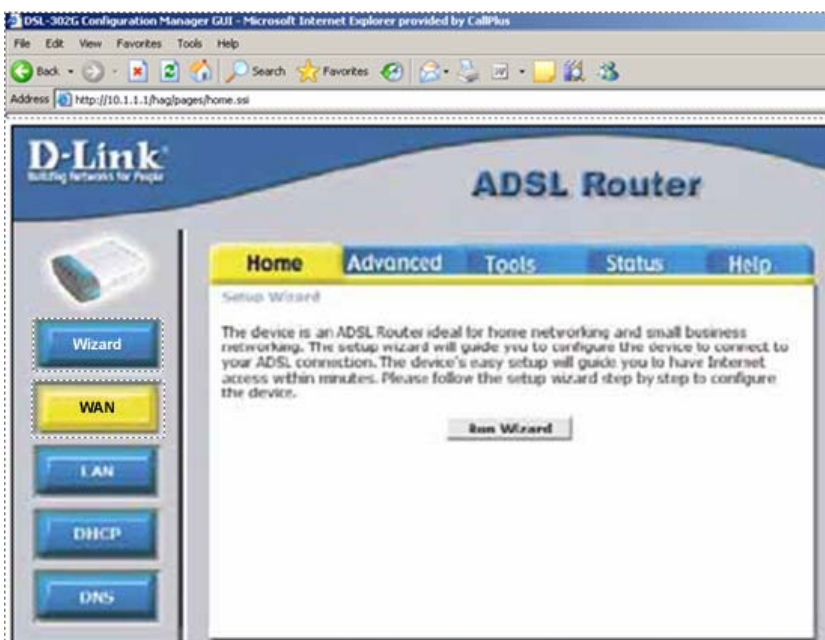


Step 6. Click on OK to save settings into the router. The router will reboot.

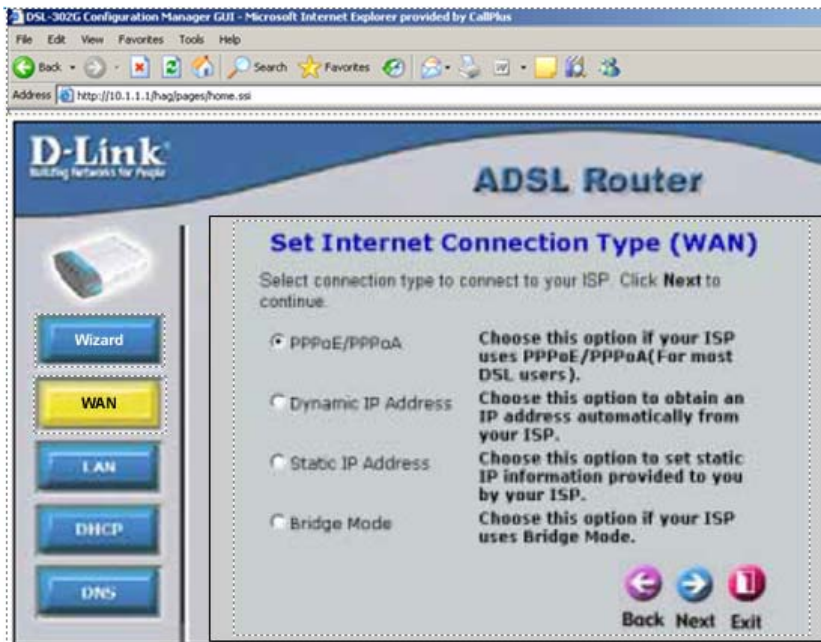
You can now browse the internet.

Step 7. WAN SECTION

If this is not a Telecom Supplied D-Link router then you will need to select **WAN** from the left hand menu.



Step 8. Select the **PPPoE/PPPoA** option from the **WAN** menu and click **Next**.



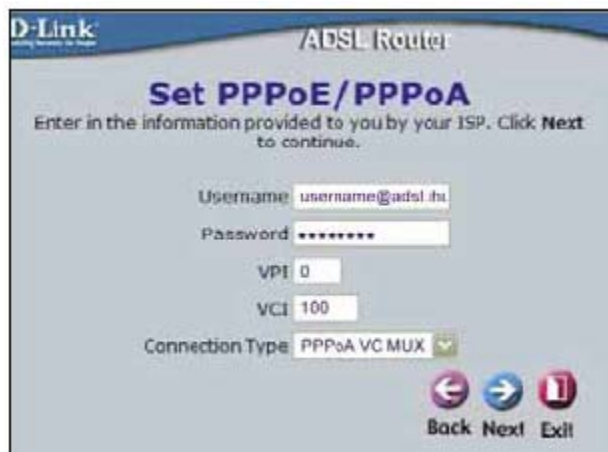
Step 9. Change the existing '**Username**' and '**Password**' to your new CallPlus broadband username (username@dsl.bizstream.co.nz) and password. Please call the CallPlus Internet Technical Support help desk if you have forgotten your password 0800 22 55 75.

Make sure the remaining settings are as follows:

VPI: 0

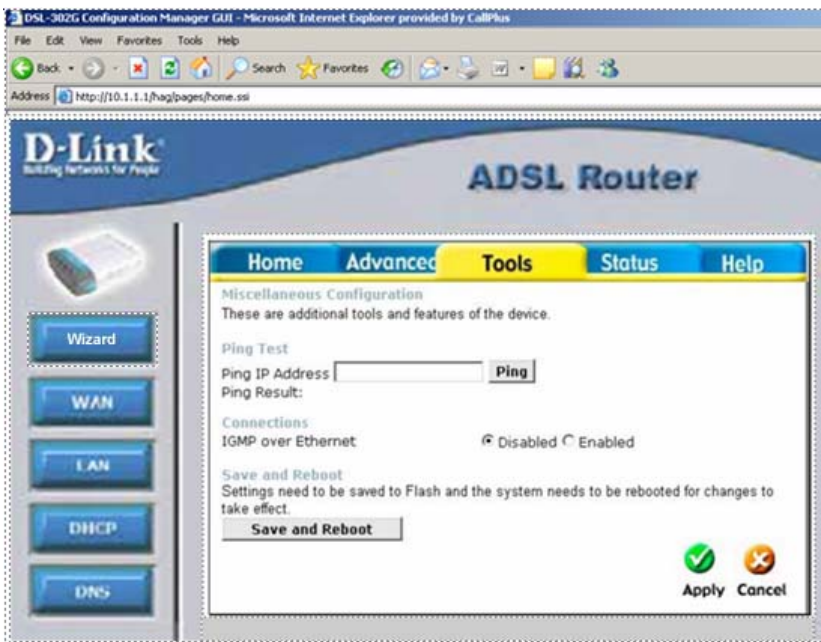
VCI: 100

Connection Type: PPPoA VC MUX



Step 10. To save changes you have made, click on the 'Tools' menu from the front page, and select the Miscellaneous Configuration menu (Misc menu button).

Click on 'Save and Reboot'



Step 11. Wait for the router to connect to the internet – this should take around 30 seconds.

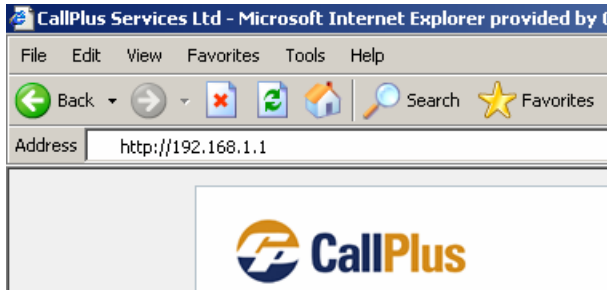
You can now browse the internet.

HOW TO CHANGE THE USER NAME AND PASSWORD IN YOUR DYNALINK ROUTER

Dynalink Helpdesk 0800 653 962 Mon-Fri 9am-4pm



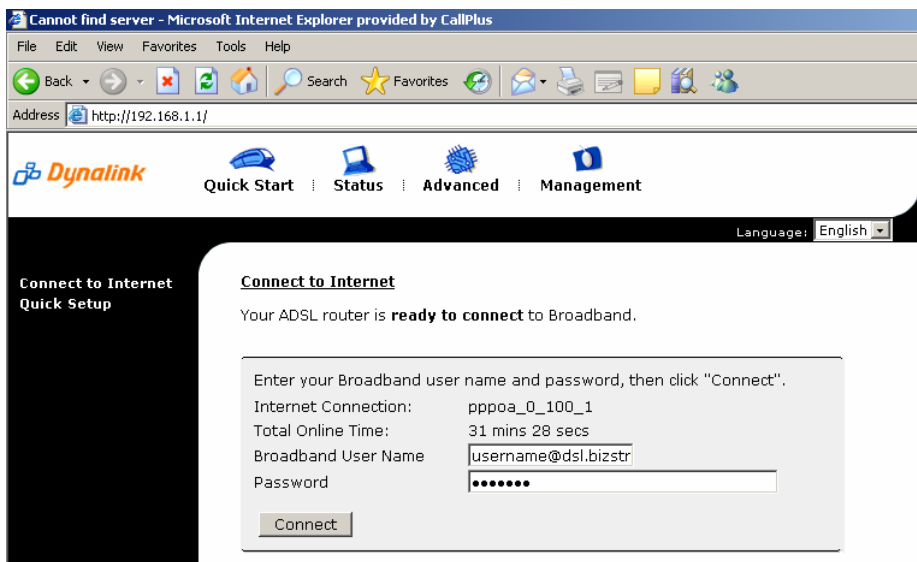
Step 1. Log into the router using Internet Explorer via <http://192.168.1.1>



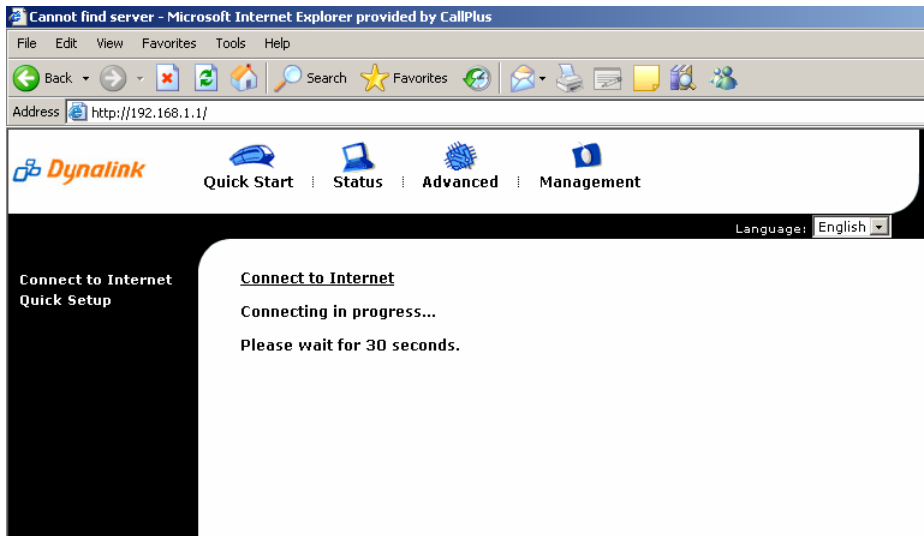
Step 2. The router login prompt should come up.
Enter User Name 'admin' and Password 'admin' (default setting).



Step 3. 'Connect to Internet' page should be the first page you view. If it doesn't refer to Step 5. Change the existing 'Broadband User Name' and 'Password' to your new CallPlus broadband username and password. (username@dsl.bizstream.co.nz) and press 'Connect'

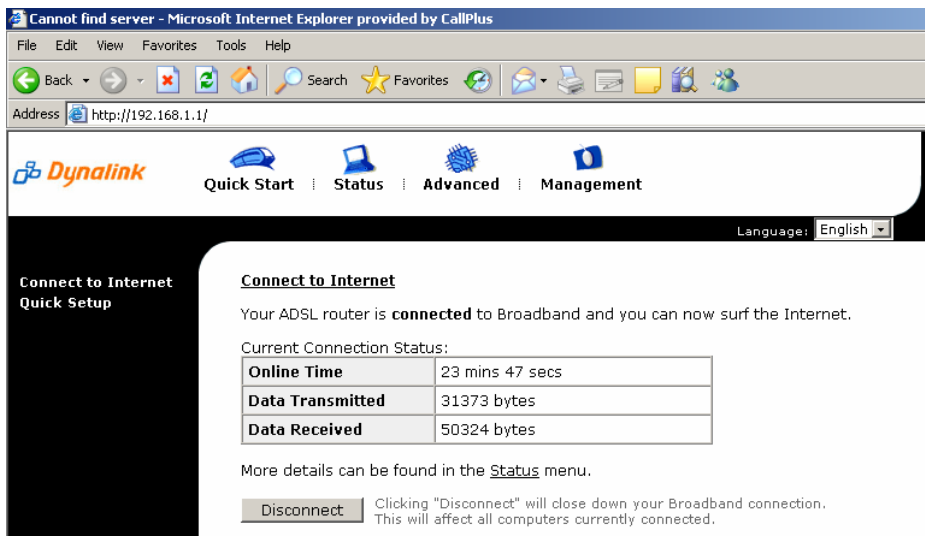


Step 4. Wait for the router to connect to the internet, should take around 30 seconds.



Step 5. The following page will appear once you have connected to the internet. You can now browse the internet.

If this was the first page that appeared when you logged into the router then it means that your new CallPlus broadband service is not yet active on your line. Please wait till your CallPlus broadband service is active before changing setting.



HELP DESK NUMBERS BROADBAND ROUTERS (MODEMS)

ADSL MODEM / ROUTER	Help Desk Contact Number
3Com ADSL Router	0800 446 398
Access Power ADSL Modem	0800 438 963
Access Runner ADSL Modem	0800 438 963
Actiontec Berkeley ADSL Router	0800 801 805
Actiontec ADSL Modem	0800 801 805
Alcatel Speed Touch ADSL Router	0-9-580 3037
Allied Telesyn ADSL Router	0800 114 141
ASUS ADSL Wireless Modem	09 573 0988 option 3
ASUS ADSL 1 Port Router	09 573 0988 option 3
ASUS ADSL 4 Port Wireless ADSL Router	09 573 0988 option 3
ASUS External ADSL Modem AAM6000EV	0508 800 905
ASUS Internal PCI ADSL Modem AAM6000PI	0508 800 905
Barriade ADSL Router	0800 computer (266 788)
Barriade Wireless ADSL Router	0800 computer (266 788)
Bcom ADSL Modem	0800 463 678
Belkin ADSL Router	0800 441 913
Billion Wireless ADSL Router	09 573 0988 option 3
Billion ADSL Router	09 573 0988 option 3
Cisco 837 ADSL Router	0800 44 6237
Cisco ADSL Router	0800 44 6237
Cisco Linksys ADSL Router	0800 44 6237
Cisco Linksys Wireless-G ADSL Router	0800 080 015
Cisco SOHO97 ADSL Router	0800 44 6237
D-Link ADSL Modem	0800 900 900
D-Link ADSL Router	0800 900 900
D-Link ADSL Wireless Router	0800 900 900
DSE ADSL Modem	09 414 2823; 0800 373 373 (DSE)
DSE ADSL Router	09 414 2823; 0800 373 373 (DSE)
DSE ADSL Router	09 414 2836; 0800 373 373 (DSE)
Dynalink ADSL Router	0800 653 962 Mon-Fri 9am-4pm
Dynalink ADSL Wireless Router	0800 653 962 Mon-Fri 9am-4pm
Dynamode ADSL Modem	0800 248 266
ES-Link ADSL Modem	0800 69 6583
Garnet ADSL Router	0800 150 227
Intellinet ADSL Modem	0800 266 788
KOTTech ADSL Router	0800 69 6583
Lectron ADSL Router	09 573 0988 option 3
LevelOne Wireless Ethernet Router	0800 155 383
Linksys USBDSL1 ADSL USB Modem	0800 726 8649
Mako ADSL Modem	0800 738 732
Micronet Broadlink ADSL Ethernet Router	0800 155 383 Mon-Fri 8-4
Micronet Wireless ADSL Router	0800 155 383
Micronet DSL Router	0800 155 383
Netcomm ADSL Router	0800 880 106
Netgear DG632 ADSL Modem Router	0800 174 600
Netgear DG824M ADSL Modem with Wireless LAN	0800 602 702
Netgear DG834 ADSL Modem Router	0800 174 600
Netgear DG834G ADSL Modem Router	0800 174 600
Netgear DG834GT ADSL Wireless Router	0800 174 600
Netgear DG834Gv2 ADSL Wireless Firewall Router	0800 174 600
Netgear DG834Gv3 ADSL Wireless Router	0800 880 106

ADSL MODEM / ROUTER**Help Desk Contact Number**

Netgear DG834v2 ADSL Firewall Router with 4Port 10/100 Mbps switch	0800 174 600
Netgear DGFV338 VPN Wireless ADSL Router	0800 880 106
Netgear DM 602 ADSL Modem	0800 602 702
Netgear DM111 ADSL Router	0800 880 106
Netgear DSLModem Internet Gateway (DG814)	0800 602 702
Nokia ADSL Modem	0800 665 427
Nortel ADSL Router Unit	0800 449 716
Planet ADSL Router	0508 69 7526 Mon-Fri 8.30-5pm
Plexuscom ACC200 ADSL Router	09 573 0988 option 3
Puretek ADSL Modem/Router	0800 705 555
SmartAX ADSL Modem	0800 00 2375
Speedcom 4 port ADSL Router	0800 454 583
SpeedStream ADSL Modem	0800 743 636
Trendware 4Port ADSL Router	0508 555 111
Trendware Wireless ADSL Router	0508 555 111
TurboComm ADSL Modem	09 573 0988 option 3
US Robotics ADSL Router	0508 428 4358
World-Net Access Runner ADSL Modem	0800 438 963
ZyXEL ADSL Wireless Router	0800 705 555
ZyXEL Prestige ADSL Router	0800 705 555